

# COVID-19 Update



As the impact of COVID-19 (Coronavirus) continues to develop worldwide, the Ashcourt Group has implemented a number of precautionary measures to prioritise the safety and wellbeing of its employees and customer base, while minimising any contribution to further spread of the virus.

At present, we would reiterate that from a service perspective, business operations will continue as normal, without disruption. There will be little, or no change at all for any clients regarding any forthcoming communications, orders or deliveries scheduled with the Ashcourt Group.

The situation is constantly evolving and if such time arises, whereby the Government enforces any sanctions that would impact the daily operations of the Ashcourt Group, contingency plans will be activated to ensure that business functions remain largely unaffected, especially for our customers.

Staff segregation, re-routing of calls and logistical factors have all been actioned, meaning the business is best positioned to continue to operate through lockdown, with all phone enquiries, orders and payments handled as normal.

At the current time, our operational sites and distribution networks are open for business as usual and are not likely to be identified for any restrictions.

Increased sanitation aids have been implemented throughout all of our sites to facilitate improved hygiene for all parties. This includes, but is not limited to; drivers wearing gloves, where appropriate, clothing and protective equipment (wipes), as well as paperless tickets.

However, we would urge that physical visits to our Foster Street Offices are limited unless considered entirely necessary. Collections and tipping of aggregates and concrete from / to our facilities remain unchanged.

Despite any changes implemented to safeguard all stakeholders associated with The Ashcourt Group, we are confident that we will be able to retain the same high-levels of service for our customers that we have always aspired to.

We would advise that you continue to communicate with us using all existing channels (see below) as you always have.

\* **Phone – 01482 442288**

\* **Pricing Enquiries: [info@ashcourt.com](mailto:info@ashcourt.com)**

\* **Aggregate, Concrete & Fuel Orders – [info@ashcourt.com](mailto:info@ashcourt.com)**

\* **Skip Orders: [pcutsforth@ashcourt.com](mailto:pcutsforth@ashcourt.com)**

We recognise that current times are unsettling for all parties, and although much of what is happening remains firmly out of our control, rest assured that the Ashcourt Group will be doing all it can to limit any disruption to your business.